



**Acquisition**

NATO Communications and Information Agency

7010 SHAPE, Belgium

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NCIA/ACQ/1170

17 May 2016

**Notification of Intent**

**Operations and Maintenance support for Integration Core**

**IFB-NCIA-C2-16-06**

**Estimated Value: €450,000 annually**

**Period of performance: 1 base year + 4 options**

The NCI Agency is the provider of NATO-wide IT services and state-of-the-art C4ISR capabilities including cyber and missile defence. In strengthening the Alliance, the Agency applies industry best practices and provides a full life-cycle approach: from analysis and concept development, through experimentation and capability development, to operations and maintenance for both missions and exercises.

The Agency has a requirement to procure operations and maintenance support for the Integration Core software system operated on the Afghan Mission Network.

The formal IFB is planned to be issued in beginning July 2016 with a Bid Closing Date 1 September 2016 and Contract Award end of October 2016.

Principal Contracting Officer:

E-mail: [alain.courtois@ncia.nato.int](mailto:alain.courtois@ncia.nato.int)

Contracting Officer:

E-mail: [yseult.godimus@ncia.nato.int](mailto:yseult.godimus@ncia.nato.int)



NATO Communications  
and Information Agency

Agence OTAN d'information  
et de communication

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[www.ncia.nato.int](http://www.ncia.nato.int)

**To:** Distribution List

**Subject:** Notification of Intent to Invite Bids for International Competitive Bidding

**Operations and Maintenance support for Integration Core.**

**IFB-NCIA-C2-16-06**

1. Notice is hereby given of the intent of the NATO CI Agency, to issue an Invitation for International Bid in relation to the provision of operations and maintenance support for Integration Core.
2. A summary of the requirements of this Invitation for Bid (IFB) is set forth in Annex A, attached to this letter.
3. The reference for the Invitation for Bid is IFB-NCIA-C2-16-06, and all correspondence concerning this IFB should reference this number.
4. The estimated cost for the services and deliverables included within the basic scope of the intended contract is EUR 450,000 annually.
5. NCI Agency will use International Competitive Bidding (ICB) Procedure for this procurement with a source selection process of lowest price technically compliant.
6. It is planned to place a single contract for the entire scope of work. No partial bidding will be allowed.
7. The formal IFB is planned to be issued in beginning July 2016 with a Bid Closing Date 1 September 2016 and Contract Award end of October 2016.
8. Bidders are advised that there will be a tentative bid validity of 6 months from the closing date for receipt of bids. Should the selection and award procedure extend beyond 6 months after the Bid Closing Date, firms will be requested to voluntarily extend the validity of their bids. Bidders may decline to do so, withdraw their bid and excuse themselves from the bidding process without penalty.
9. National responsible authorities are kindly requested that the NCI Agency be provided with Declarations of Eligibility, not later than 14th of June 2016 of qualified and certified firms which are interested in bidding for this project. In addition to the certifications of the firm's security clearance required under this NOI, the Declarations of Eligibility shall include the following information for each of the nominated firms: name of the firm, telephone number, fax number, e-mail address and Point of contact. This information is critical to enable prompt and accurate communication with prospective Bidders and should be sent to the following address:

NATO CI Agency  
Building 302 Annex Room 110  
7010 SHAPE, Belgium

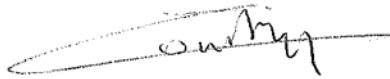
Attention:

Contracting Officer

E-mail: [yseult.godimus@ncia.nato.int](mailto:yseult.godimus@ncia.nato.int)

10. It is emphasised that requests for participation in this competition received directly from individual firms cannot be considered.
11. Any inquiries with regards to this notification should be made directly to the Contracting Officer, at email [yseult.godimus@ncia.nato.int](mailto:yseult.godimus@ncia.nato.int)
12. Your assistance in this procurement is greatly appreciated.

FOR THE GENERAL MANAGER:



Alain COURTOIS  
Principal Contracting Officer

**Attachment:**

Annex A- Summary of the Requirements

**NATO Delegations**

Each delegation

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**Distribution for information**

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**Strategic Commands**

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ACO Attn: SPT CIS Director 1

ACO Attn: Financial Controller 1

JFCBS Brunssum J 8 1

**NCI Agency**

DACQ (P. Scaruppe) 1

Legal Adviser (S. Rocchi) 1

ACQ PCO (A. Courtois) 1

ACQ CO (Y. Godimus) 1

C2 Project Manager (J-W. Goossens) 1

Financial Controller (A.-M. Pick) 1

Executive Management/ NLO (U. Craig) 1

Administrator Contracts Award Board (M.-L. Le Bourlot) 1

Registry 1

**NCI Agency – All NATEXs**

## **ANNEX A – SUMMARY OF REQUIREMENTS**

### **1. Background**

The NATO Communications & Information Agency (NCI Agency) is responsible for the in-service support of major NATO Communications and Information Systems.

The Afghan Mission Network (AMN) Integration Core (INT-CORE) is a mission configurable software system that allows for rapid adoption of new data sources and on-demand configuration, to support information exchange between any headquarters and unit on the AMN, even when those entities have dissimilar systems.

From 2011 onward, INT-CORE has been externally developed and upgraded under design and implementation authority by the NCI Agency. The NCI Agency operates INT-CORE at one main operational site, which is in Kabul (Afghanistan).

Due to the importance and complexity of this software tool, additional external operations and maintenance support for this software system is required.

### **2. Scope**

The Statement of Work (SoW) covers operations and maintenance related support services to NCI Agency for INT-CORE.

The Contractor shall provide support in order to assist the NCI Agency to fulfil its responsibilities throughout the operational support of INT-CORE, including technical support, mentoring, training, support to NCI Agency testing, etc. This includes:

- a) Remote support from the Contractor facilities.
- b) Optional limited on-site support by the Contractor at facilities in Europe.
- c) Optional limited on-site support by the Contractor at the military facility in Kabul (Afghanistan) to which INT-CORE is deployed.

The Contractor shall also provide software and documentation maintenance to the existing INT-CORE software, including one or more releases per year. The INT-CORE software system is based on Microsoft BizTalk Server, Microsoft SQL Server, Microsoft Silverlight, Microsoft .NET Framework, etc. The software maintenance activities shall be performed from the Contractor facilities.

### **3. Type of Contract**

The Contract will be a combination of firm fixed price contract for part of the services to be delivered and level of effort based contract (within a set ceiling price) for part of the services. The intended split will be clearly defined in the prospective contract as part of the bidding package.

#### **4. Period of Performance**

The Contractor performance period will be one year, and the start date of contract will be 1st of January, followed by four optional years as this will be specified in the Schedule of Supplies and Services (SSS).